

## **Claim update: purchases of apps, digital content, or subscriptions within the UK version of the Google Play Store are included in the claim up to 30 January 2026**

**This notice has been issued at the direction of the Competition Appeal Tribunal**

In July 2022, the Tribunal authorised Elizabeth Coll as the class representative to bring collective proceedings against Google. Further information regarding the claim can be read [here](#).

The purpose of this notice is to explain a change in the scope of the class on whose behalf the proceedings are brought by Elizabeth Coll.

The Tribunal originally ordered that the class included all individuals or businesses who purchased for themselves or on someone else's behalf an app, digital content within an app, services, or subscriptions within an app in the UK version of the Google Play Store since 1 October 2015 from an Android smartphone or tablet on which the Google Play Store was pre-installed, to the date of final judgment or earlier settlement ("**Relevant Purchases**").

Between July and November 2022, Ms Coll notified class members of the collective proceedings. Since then:

- On 1 March 2024, the Tribunal granted Ms Coll permission to amend the scope of the class to include those who made Relevant Purchases up to 1 March 2024.
- On 9 March 2026, as part of recent amendments to her claim, the Tribunal granted permission by the Tribunal to amend the scope of the class to additionally include those who made Relevant Purchases between 1 March 2024 and 30 January 2026.

As a result, the class now includes those who have made Relevant Purchases in the period 1 October 2015 to 30 January 2026, although this period may be further extended at a later point.

Ms Coll is now notifying all individuals or businesses who have been added to her class following the above updates.

If you are currently living in the UK as of 30 January 2026, and you first made a Relevant Purchase between 19 July 2022 – 30 January 2026, you have the right to "opt-out" or request to be excluded from the claim by 15 May 2026. By opting-out you keep the right to bring your own separate claim against Google. If you opt-out you will not be able to get any money from this claim (if money becomes available). More information on how to opt-out can be found at <https://appstoreclaims.co.uk/Google>. If you do nothing, you give up your right to make your own separate claim against Google for the same legal claims in this case and you agree to be bound by judgments the Tribunal may issue in this case.

If you are living outside the UK as of 30 January 2026 but meet the criteria to be in the class and wish to be part of the claim, you will need to "opt-in" to the claim. The deadline for opting-in is 15 May 2026. More information on how to opt-in can be found at <https://appstoreclaims.co.uk/Google>.

## General Information

### 1. Why has this notice been issued?

The Competition Appeal Tribunal has directed that this notice be issued following an Order made on **24 February 2026** (the “**Order**”; see copy at the Annex to this notice). The Order states that the class definition should be amended as described above.

This notice has been issued to inform you of this change.

During the case, the class representative, Elizabeth Coll, is responsible for communicating with the class and for issuing formal notices, such as this notice. Updates about the claim will be available on the website <https://www.appstoreclaims.co.uk/Google>, through the media and on social media.

### 2. Who is in the class?

The Consumer Rights Act 2015 allows for a collective claim to be brought on behalf of a group of individuals who are alleged to have suffered a common loss. The group is the “class” and all individuals within the group are “class members.” Under the collective regime, groups of persons who have all suffered loss do not need to each bring an individual claim to obtain redress. Instead, class members may all receive compensation through a single, collective claim brought on their behalf by a representative.

In this case, the Tribunal has decided that you are included in the class who can bring a claim if, in the period between 1 October 2015 and 30 January 2026, you made Relevant Purchases. This applies regardless of whether you are an individual or business.

If you first made a Relevant Purchase in the period between 1 October 2015 to 18 July 2022, you must also have been resident or (in the case of businesses) domiciled in the UK on 18 July 2022.

Alternatively, if you first made a Relevant Purchase on or after 19 July 2022 and on or before 30 January 2026 you must also have been resident or (in the case of businesses) domiciled in the UK on 30 January 2026.

You can answer the questions provided on the website, <https://appstoreclaims.co.uk/Google#RepresentedClaimants> to check whether you can be included in the claim.

However, you will only be eligible to be part of the class if you made at least one Relevant Purchase since 1 October 2015 and you made that purchase on an Android smartphone or tablet on which the UK version of the Google Play Store was pre-installed (i.e. installed by the manufacturer of your Android smartphone or tablet). The Relevant Purchase must have been made using a Google account that was registered to the UK version of the Google Play Store.

## How to Opt-Out or Opt-in

### 3. I am a UK resident on 30 January 2026 and I want to be removed from the class.

If you are a UK resident on 30 January 2026 and you first made a Relevant Purchase on or after 19 July 2022 and on or before 30 January 2026 and you want to be removed from the class, send a letter to the following address:

UK Apps Administrator

Questions? Visit <https://www.appstoreclaims.co.uk/Google>

PO Box 1435  
Sunderland  
SR5 9UD

Alternatively, email the following email address: [forms@Appstoreclaims.co.uk](mailto:forms@Appstoreclaims.co.uk).

Include the following statement in your letter or email “**I want to opt-out of the UK collective claim against Google, Case No. 1408/7/7/21,**” along with your full name, postal address, email address and telephone number. Sign and date your opt-out letter. You do not have to give a reason for opting-out.

To be processed, your opt-out letter must be received or postmarked by 15 May 2026. Once your opt-out letter or email is received and processed, you will be sent an acknowledgement by email if you have provided an email address, or by post if not.

By opting-out, you will not be able to receive a payment from this claim if money becomes available. However, you may be able to bring your own separate claim against Google for the same issues.

4. I will NOT be a UK resident on 30 January 2026 and I want to be part of the class.

If you are not a UK resident on 30 January 2026 (even if you were before) and you first made a Relevant Purchase on or after 19 July 2022 and on or before 30 January 2026, you must take steps to opt-in to the class if you want to be part of the claim and be eligible to receive a payment in the future.

Visit [www.appstoreclaims.co.uk/Google](http://www.appstoreclaims.co.uk/Google) and complete the Contact Form on the website, submitting it directly through the website or via email to the following email address: [forms@Appstoreclaims.co.uk](mailto:forms@Appstoreclaims.co.uk). In order to opt-in to the class you must provide your full name, postal address, country of domicile, email address and telephone number, and state that you satisfy the criteria set out in the class definition.

If you prefer, you may also opt-in by post. Send a letter with the information listed in the previous paragraph to:

UK Apps Administrator  
PO Box 1435  
Sunderland  
SR5 9UD

To be considered, your opt-in request must be received or postmarked by 15 May 2026. Once your opt-in request is received and processed, you will be sent an acknowledgment by email if you have provided an email address, or by post if not.

5. If I am NOT a UK resident on 30 January 2026 and I do not opt-in by 15 May 2026, can I claim payment?

Under the rules of the Tribunal, if you first made an initial purchase on or after 19 July 2022 and on or before 30 January 2026 and are not a UK resident on 30 January 2026, you are required to submit an opt-in request by 15 May 2026 (see previous question) to be part of the class. If you do not opt-in by 15 May 2026 and money later becomes available, the only way for you to be eligible to receive a payment is for the Tribunal to give you permission to opt-in at a later time. There is

Questions? Visit <https://www.appstoreclaims.co.uk/Google>

no guarantee this permission will be given, so you must opt-in by 15 May 2026 if you want to ensure you are eligible to receive a payment.

## Getting More Information

### 6. How can I stay updated on the progress of the claim?

You can visit <https://www.appstoreclaims.co.uk/Google> and register to receive email updates and any future notices via email as the claim progresses. If, and when, money becomes available, you will be contacted with information on how to claim your share.

### 7. How can I get more information?

This notice summarises the Order which varies the original CPO. The full Order is set out in the Annex. The original CPO is found [here](#). For further information about the claim, visit <https://www.appstoreclaims.co.uk/Google>.